

NKOSANA MKWANANZI

CONTACT



Cincinnati, OH 45211



513-344-5687



kosimkwananzi48@gmail.com

WEBSITES, PORTFOLIOS, PROFILES

- <https://www.linkedin.com/in/nkosana-mkwananzi-598ba4290/>
- <https://kosimkwananzi48.wixsite.com/kosimkwananzi>

SKILLS

- Concise Time Management
- Team cooperation
- Hand Tool Proficiency
- Cash handling expertise
- Client engagement
- New hire training
- Event coordination
- Spray Gun Operation
- Frame Straightening
- Machine Safety Practices
- Active Listening
- Goal Setting
- Safety Understanding
- Live streaming
- Audio Monitoring
- Auto Body Repair
- Automotive repair
- Customer service
- Attention to detail
- Computer skills
- Leadership qualities

Results-driven professional equipped with background in supporting operational workflows and enhancing team productivity. Proven track record in streamlining processes and fostering productive collaboration. Committed to delivering high-quality results and adapting to dynamic environments with strong communication and problem-solving abilities.

WORK HISTORY

November 2020 - Current

Audio Visual Technician Assistant Manager 7th Day Adventist Church Clifton, Cincinnati, OH

- Operated computer-based presentation software during meetings or conferences, guaranteeing smooth content delivery.
- Actively communicated with other departments such as catering or room setup teams in order to coordinate event logistics seamlessly.
- Assisted in the design of custom audiovisual setups for unique event spaces, optimizing attendee experience.
- Trained event staff on proper use of audio and visual equipment.
- Enhanced event experiences by setting up and operating audiovisual equipment for various venues.
- Tested and calibrated audio and visual equipment to verify proper operation.
- Contributed to increased client satisfaction by providing timely support during live events as an on-site technician.
- Participated in pre-event walkthrough with clients to discuss their specific needs and expectations from the AV setup.

July 2024 - October 2024

Automotive C Technician Firestone Complete Auto Care, Cincinnati, Ohio

- Changed oil and performed other Scheduled maintenances
- Installed & Tested Batteries
- Road Tested Vehicles
- Analyzed and located malfunctions in brakes, motors, switches, and control systems.
- Changed, rotated, and balanced tires on different types of vehicles.
- Streamlined work processes through effective collaboration with other technicians, resulting in faster turnaround times for customer vehicles.
- Performed diagnostic and troubleshooting procedures to find and identify root causes of mechanical issues.

October 2023 - December 2023

Automotive C Body Technician Rick's Boat Shop Repair Services, Cincinnati, Ohio

- Increased customer satisfaction by implementing efficient diagnostic and repair processes
- Managed daily operations for a smooth-running auto repair shop, ensuring timely service completion
- Collaborated with crew members to ensure smooth operations, maintaining a professional work environment on board

- Professionalism and courtesy
- Excellent time management skills

CERTIFICATIONS

- I-Car Pro level II, Great Oaks Career Campus, Cincinnati, Ohio
- S/P2 Certified, Great Oaks Career Campus, Cincinnati, Ohio
- CPR Certified, Great Oaks Career Campus, Cincinnati, Ohio

PROJECTS

Fully repaired a totalled Toyota Tundra, Cincinnati, OH, 04/24-05/24, Repaired a totalled Toyota Tundra with a smashed front end causing a frame repair, body work, paint job, welding, and engine rebuilding.

- Restored weathered boats to near-original condition through meticulous pressure washing techniques
- Collaborated with colleagues to tackle complex projects efficiently, resulting in high-quality results for clients

EDUCATION

Expected in May 2028

No Degree Finance

University of Cincinnati, Cincinnati, OH

Status: Sophomore

May 2024

Great Oaks Career Campus Automotive Body Technician

Great Oaks Career Campus, Cincinnati, OH

- I-Car Pro Level II: Automotive-Body Technology
- S/P2 Certified
- CPR Certified
- Safe Lift Certified

May 2024

High School Diploma

Oak Hills High School, Cincinnati, OH

- GPA: 2.9